



EXCITING CHANGES AT THE WAVE: ENHANCING YOUR EXPERIENCE

Dear Valued Members and Guests,

We're thrilled to share that The Wave is currently experiencing an unprecedented surge in membership usage. To ensure that all our members continue to enjoy the high-quality experience they deserve, we are embarking on an exciting remodel of a portion of our fitness floor space.

However, we recognize that overcrowding during this renovation phase may affect the overall experience. In an effort to address this, starting from November 18th and until further notice, we have made the following adjustments:

TEMPORARY SUSPENSION OF SINGLE DAY AND 7 DAY PASS SALES:

To better accommodate our valued members and enhance their experience, we regretfully announce the temporary suspension of single day and weekly passes starting November 18th. We understand that this may inconvenience those seeking short-term access to our facility, and we appreciate your understanding.

CONTINUED MONTHLY MEMBERSHIP OPTIONS:

We want to ensure our loyal members have access to our facility, and our monthly membership options will remain available.

WHAT'S STILL AVAILABLE:

During this period, we will still honor guest passes on member accounts when the member is present, offer reciprocal club usage to those from our sister clubs, and accept Fitness to Go passes from clubs in the FitLife Club Network. Additionally, non-member parents or guardians coming to watch swim lessons will be allowed.

We understand that you may have questions or concerns during this transitional phase. Please do not hesitate to reach out to us; we are here to assist you in any way we can.

Thank you for your understanding, and we can't wait to share the exciting changes we have in store. Your experience at The Wave is our top priority.